



Global

Preventative maintenance and repair

- > Preventative maintenance twice a year
- > Travel and labour for repair
- > Parts for repair
- > 10% reserved conditions on the purchase of wear and tear spare parts.

Service agreement Summary of included services	Year 1	Years 2	Years 3	Years 4	Years 5
Preventative maintenance <ul style="list-style-type: none"> > Two scheduled maintenance visits per year to keep the equipment in excellent working condition. > Full engineer's report issued to classify and prioritise all recommended work based on health, safety and functionality. 	■	■	■	■	■
Service level agreement <ul style="list-style-type: none"> > The service agreement extends the provision of the defined response time already included in the warranty, and offers the highest probability of an effective repair. 	■	■	■	■	■
Travel and labour <ul style="list-style-type: none"> > This covers both travel and labour for the duration of the agreement when the standard manufacturer warranty ends. 	■	■	■	■	■
Parts for repair <ul style="list-style-type: none"> > This covers parts replaced during the agreement when the standard manufacturer warranty ends. > No limit on spare parts usage (subject to agreement terms*). > Genuine Technogym spare parts used for all repairs. > Aesthetic parts and parts subject to wear and tear are excluded. 	■	■	■	■	■
Spare parts subject to wear and tear and aesthetic	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%
Remote software updates	■	■	■	■	■



Legend:

- Included with service agreement
- Included with the standard equipment warranty
- Billable services, not included in the agreement